



## TECHNICAL SERVICES BULLETIN

Warranty Returns New Request Form  
and Authorized Freight Carrier for  
Columbus, OH Warranty Center

Nov. 12, 2022

Effective November 12, 2022, OmniLogistics will handle all warranty returns for the Columbus, OH Warranty Center.

Please complete the Warranty Return form below and email to OmniLogistics. Due to the disparity in freight costs, it is imperative that our authorized carrier (OmniLogistics) be used for the shipment of Warranty Returns.

*Yokohama Tire Corporation reserves the right to charge back the cost difference, to the dealer, if the authorized carrier is not used.*

OmniLogistics: [laxops@omnilogistics.com](mailto:laxops@omnilogistics.com)

OmniLogistics - 310-670-1024

Account #: 080801119

First time shippers should contact a **Warranty Returns Representative** at the phone number listed below prior to shipping. If for any reason you are unable to contact the **Warranty Returns Representative** for authorization, please call 800-423-4544 ext. 3939 for assistance.

**Columbus, OH 800-423-4544 ext. 4401**  
**(Warranty Returns Representative)**  
**Yokohama Tire Corp.**  
**5925 Opus Drive**  
**Groveport, OH 43125**  
[warrantyreturns@yokohamatire.com](mailto:warrantyreturns@yokohamatire.com)

**OmniLogistics will ship warranty returns to the Yokohama Warranty Center freight collect, in accordance with the following guidelines:**

- Claim tires will be accepted only at the Warranty Center.  
Palletizing shipments is not required but may reduce transit time.
- Place all the white original copies (and as required rotation records, proofs of purchase) in an envelope properly addressed to the Warranty Center.
- **This envelope is to be securely attached to the tread of one of the claim tires by using tape. Do not give the envelope to the truck driver.**
- White Original copies, rotation records and proofs of purchase may also be scanned and emailed to [warrantyreturns@yokohamatire.com](mailto:warrantyreturns@yokohamatire.com).
- Only return tires exhibiting warrantable conditions. Yokohama reserves the right to either return non-warrantable tire(s) freight collect or charge the freight expense back to our dealer.
- Minimum weight to qualify for a warranty return shipment is 750 pounds. Our dealers may ship warranty returns at any time after reaching 750 pounds.
- If minimum weight cannot be attained, accumulated warranty return tires may be shipped after 45 days from the previous warranty return.



I have a Warranty Return tire pick up from:

Location:

Dealer Name \_\_\_\_\_ Ship to SAP Account # \_\_\_\_\_

Street Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_ Zip Code \_\_\_\_\_

Quantity of tire(s) \_\_\_\_\_ tires

Weight - \_\_\_\_\_ lbs.

Are tires palletized – Yes, or No \_\_\_\_\_

**If Palletized number of Pallets** \_\_\_\_\_

Contact: Name \_\_\_\_\_ Title \_\_\_\_\_

Office Phone number \_\_\_\_\_ Extension # \_\_\_\_\_

Cell Phone number \_\_\_\_\_

E-mail – Contact: Name \_\_\_\_\_

[xxx@xxx.com](mailto:xxx@xxx.com) \_\_\_\_\_

**\*\*Tires are ready for pick-up \*\*xx/xx/2022\*\*** \_\_\_\_\_

Hours: xx am to: xx pm \_\_\_\_\_

Days of the Week for pick up \_\_\_\_\_

Destination: Yokohama Tire Corp.

5925 Opus Dr

Groveport, OH 43125

**OmniLogistics Acct # 080801119**

Please copy all recipients with BOL

**Yokohama Dealer**

Complete and Email to:

Omni Logistics at LAX Operations [laxops@omnilogistics.com](mailto:laxops@omnilogistics.com)

.cc Yokohama Warranty Returns [warrantyreturns@yokohamatire.com](mailto:warrantyreturns@yokohamatire.com)